

Private Cloud For Financial Institutions

Data security concerns are top-of-mind for financial center leadership. Balancing increased cyber threats, unforeseen fraud, and employee productivity can apply stress fractures to an I.T. team and I.T. infrastructure. CompleteCloud offers a comprehensive hybrid approach to secure data storage, enhanced compliance reporting, 24 x 7 x 365 support, and access to advanced software applications for your entire staff from anywhere.

Why CompleteCloud?

CompleteCloud is a unique solution to managing data security for financial institutions. As an enterprise approach, it grows with your institution to provide the flexibility you need to expand your footprint without changing your entire technology infrastructure. All data is stored under 24/7 security using video surveillance and restricted biometric access. It consists of active security with host-based intrusion detection,

periodic internal and external vulnerability scans, and real-time log review and retention. Hosted desktop and servers include anti-malware and are set-up with DNS and content filtering to support robust malware protection. Multi-factor authentication is in-place for mobile users. All email and file sharing are encrypted to help avoid spam or other unfriendly viruses from slipping into your data.

Enhanced Compliance Reporting

We understand that Compliance Reporting is a big deal for financial institutions. That's why our reporting provides increased visibility into the overall data framework. You'll see everything from app infrastructure, to security overview, to something as small as changes made to a user



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COMPLETE DATA STRUCTURE

CompleteCloud is an all-inclusive infrastructure for your institution that allows your teams to work from the most up-to-date equipment, security, and software. It includes servers, LAN equipment, employee virtual desktops, network and security software, and backups.



DISASTER RECOVERY

Stress testing your disaster recovery scenarios becomes much easier with CompleteCloud. Because your data is housed on servers in remote data centers. risk assessments and compliance are accomplished by simply logging in at another location or on your secure mobile connection.



PRODUCTIVITY SUITE

CompleteCloud provides everything your institution needs to ramp up collaboration and stay productive with internal text and video chat, secure sharing, and email archiving and search tools.



MANAGED SECURITY

Our best-in-class managed security suite includes a private data center environment, DNS and content filtering, host-based intrusion detection, log archives, 24×7 security operations center, multi-factor authentication, secure email protection, and employee cyber security awareness training.



HARDWARE & SOFTWARE

Moving to CompleteCloud allows your institution to replace outdated hardware with new Windows virtual desktops. With hardware updated and data moved into your own private data center environment, hosting your various applications such as Jack Henry, FiServ, FIS, Calyx, LaserPro, and DepositPro work flawlessly.



SECURE MOBILITY

CompleteCloud enables your institution to be able to work securely from home with no degradation in performance while still meeting compliance standards using Multi-Factor Authentication. CompleteCloud is also fast enough to run graphic and video design software and large pivot tables from any mobile device without efficiency loss.



IMPROVED CONNECTIVITY

CompleteCloud improves connectivity performance by centralizing all your institution's data into a private cloud environment. This allows independent locations to work and function as fluidly as one single location.



24x7 SUPPORT & **SYSTEM TRANSPARENCY**

Our 24x7x365 help desk is U.S. based and able to support all users. Through the online Customer Portal, users can submit their support ticket and easily view its progress or other project requests made. Call-in data requests are also easily tracked and viewed in the portal.

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